



Code of Conduct

Purpose

It is the policy of the Guelph Public Library to offer a full range of library services to all residents of the community in a welcoming and safe environment. Library users have a right to use library facilities free from harassment, physical discomfort or danger and emotional stress. The same rights extend to Library Staff.

1 Policy Statement

While working to keep regulations and restrictions to a minimum, the Guelph Public Library has identified a number of unacceptable behaviours. Included are behaviours that constitute a crime, impinge on the rights of others, or result in damage to library buildings, collections, or equipment. Accordingly, no person shall:

1. Engage in violent, threatening, abusive, discriminatory or harassing language or conduct.
2. Carry weapons or implements that are being used in a threatening manner.
3. Engage in loud and disruptive behaviour.
4. Damage, destroy, or steal any library property or personal property belonging to any library employee or library user.
5. Use, sell, or prepare alcohol, cannabis or illegal substances including drug paraphernalia on library property.
6. Smoke or vape on the premises or within the prohibited area at entrances.
7. Enter and remain in the library unless they are fully clothed.
8. Fail to provide responsible supervision for children and/or adults under their care.
9. Bring dogs onto the premises unless leashed and under the owner's control at all times.

10. Post or distribute notices, circulars, or petitions which have not been pre-approved by the library.
11. Solicit, sell, or engage in any commercial activity which has not been pre-approved by library management.
12. Film, photograph or record on library property without prior written approval from library management.
13. Use bicycles, scooters, skates, and sporting equipment inside the library.
14. Take library material into the washrooms.
15. Bathe, wash clothes or loiter in the washrooms.
16. Lie or sit in areas such as to cause an obstruction to safe use of the library by others.

Library staff are empowered to intervene to stop any of the activities or behaviours listed above. Violations of these standards may result in cost-recovery charges, removal of library privileges and prosecution. Library staff will endeavour to apply these rules in a fair and reasonable manner. We appreciate library users' assistance in creating an enjoyable, productive and welcoming library environment.